



IT'S TIME to Join us for...

Sustaining Excellence as a Peer Supporter™

Praise for 911TI's Peer Support classes:

"Loved all the training & support to move our center into a better direction for peer support."

"This was one of the best and most useful trainings I have attended in my 23 years in this profession."

"Great class and really felt I learned many great ways to support coworkers and family who are struggling. Thanks!"

"Good info. Really opened my eyes in dealing with crises in our center."

DATE & LOCATION:

Hosting Opportunities are available to PSAPs in and beyond the U.S.

Visit our website to view current dates & locations.

All classes offered both on-site and virtual.

CLASS FEE:

See website for most up-to-date information

TO REGISTER:

E-mail:
info@911training.net

Phone:
231-622-1600

On-line:
www.911training.net

No one 'gets' the life of the 9-1-1 Pro like a 9-1-1 Pro. That's why we're helping PSAPs build and sustain peer support teams especially for our Very First Responders. Once you've had your basic training as a peer supporter (PS), how do you continue to grow in protecting your personal well-being in your PS role, and mature in your ability to come along side your peers? That's what *Sustaining Excellence as a Peer Supporter* is all about!

Sustaining Excellence provides specialized continuing education designed specifically to help 9-1-1 Peer Supporters drill down on the three core elements of doing peer support— excelling in the face of a variety of complex challenges, managing your personal resilience and self-care, *and* keeping your peer support program running and vibrant.

In *Sustaining Excellence* you will...

- Connect powerfully with your 9-1-1 colleagues, network, and gain mutual encouragement to reboot and refresh in your PS role
- Join your instructor in discussions designed to reinforce and fortify your grasp of key peer support principles and practices
- Boost your peer support insight, wisdom, and skills through clinically guided group discussion of your toughest PS cases
- Hone your personal strengths as a PS, and gain support to recognize and improve in your needed growth areas
- Evaluate the successes and "needs improvement" areas in your agency's peer support program
- Explore how doing peer support has impacted you personally and fortify your resilience and self-care to protect your well-being

We will help you achieve these objectives through a highly interactive, personalized experience. This is not a traditional PowerPoint-driven class. Be prepared to get real and have fun!

