It's time to Join us to get equipped for...

Building 911 LifeBridges to Suicide Callers!™
Core Concepts

DATE & LOCATION:

Hosting Opportunities are available to PSAPs in and beyond the U.S.

Visit our website to view current dates & locations.

All classes offered both on-site and virtual.

TO REGISTER:

E-mail:
info@911training.net

On-line:
www.911training.net

Phone:
231-622-1600

"I feel much more confident that I will be able to really help the next suicide caller."

This course was custom-designed by a Mental Health Pro especially for 9-1-1Pros. It's a unique opportunity for you to...

- Gain confidence and stress less as you revitalize your work with callers at risk of suicide
- Attain powerful new insights about factors driving suicide to help you rehumanize and relate more easily to these callers
- Boost your effectiveness by learning to build a "*LifeBridge*" to the person at risk, with three key elements:
    1. An optimal human connection leading to a Strong Alliance that can help prevent suicide
    2. The LifeBridges FlexProtocol™--a science-driven tool created by the Institute to help you better assess suicide
    3. Power to Intervene: bring out the best in yourself and shift from feeling helpless to feeling equipped with high-risk callers as you rally Emergency Mental Health Dispatching™ skills and strategies.

Through lively, fun interaction with your instructor and colleagues, you'll also learn how to...

- Relate to and de-escalate difficult mental states to boost the caller's ability to cooperate and decrease your stress
- Reset your heart/brain/body during hot calls to peak perform, protect your health, and sustain your resilience

- CLASS FEE: $229/person (on-site); $209/person (virtual)